



GENESIS

ONLINE MEETING, CONFERENCING
AND TELECOM SERVICES

A MINORITY-OWNED BUSINESS ENTERPRISE

VOICE • DATA



PEACE *of* MIND



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Genesis VoICE - the one that works!

Voice Over Internet

Genesis V.o.I.C.E. (Voice over Internet Communications Exchange) converts your telephone communications into prioritized voice packets and routes them over a private backbone network. The result is superior quality of service, enhanced features, increased productivity and decreased costs. The Genesis V.o.I.C.E. platform consists of flexible, scalable configurations for use by small, medium and enterprise businesses, as well as residential customers.

Hosted IP Centrex/PBX

As an alternative to traditional office telephone systems, the Genesis Hosted IP Centrex/PBX configuration affords a full range of features and functions via the Genesis V.o.I.C.E. platform. It is a customized desktop solution that eliminates the expense and headache of owning and managing a PBX.

Enhancing true multi-location integration, it easily supports satellite offices, remote/tele-workers and mobile VOIP users. With free on-net calling, you'll save even more. Specialized applications and features can be developed for specific customer needs, taking full advantage of the flexibility and scalability that is the promise of VOIP technology.

Direct Trunk Replacement

For those customers who aren't ready for full VoIP conversion, our Direct Trunking configuration allows the use of existing PBX resources. Genesis replaces existing copper telephone lines or T-1s with Genesis V.o.I.C.E. dial tone. Traditional PBX features and functionality are derived from the existing telephone system, with the added comfort of alternate calling plans, disaster recovery options and on-net dialing capabilities. Direct Trunk Replacement offers a clear migration strategy to a complete VOIP solution.

Phones That Evolve

Switch to a phone system that keeps up with your business. Through our Evolve program, you get new, upgraded devices every 36 months. This guarantees you always have the latest technology. Plus, it covers full warranties—so if anything happens before your upgrade, we fix or replace the phone for free.

Local and Long Distance Voice

Genesis offers competitive local and long distance rates over switched or dedicated circuits - PRI and BRI. Combining voice and Internet is easy and economical when using one of our Integrated Voice and Data Services (IVAD).

No Contracts

Simplify your budget with predictable month-to-month plans. The phone service, when sold and serviced by Genesis, does not require a long-term contractual commitment.

Local Support as your MSP, we configure, install and manage your phone system. Then Genesis adds an additional layer of care with our support plans with US-based support to troubleshoot and resolve any issues that may arise.

Genesis Networks, Inc.

18 Railroad Avenue, Suite 102 ~ Rochelle Park, NJ 07662
www.genesisnetworks.com ~ 866-436-3746





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Residential V.o.I.C.E.

Our Genesis Residential V.o.I.C.E. service brings all of the most popular VOIP features to home or home office users. Complete phone mobility, coupled with extensive Follow-Me and Call Forwarding options, assure that clients can always be reached and can access the full set of Residential V.o.I.C.E. features.

Genesis V.o.I.C.E. brings you superior quality of service, enhanced features, increased productivity and decreased costs.

Using a Genesis provided adapter and any type of home broadband connection, the customer has access to a full feature set that includes features like Call Waiting, Caller ID, Call Forwarding, Speed Dial, Voicemail and more. Competitive and affordable pricing plans, along with advanced features and functionality, make this option a valuable alternative for any home user.

The One That Works!

Our flexible and scalable solution is offered in a variety of configurations - one of which is sure to fit your particular communications needs. Whether communicating between remote office locations, or from one desk to another, the choice is simple. V.o.I.C.E. is "the one that works!"

Genesis V.o.I.C.E. Features and Functionality

- 3-Way Calling
- Account Codes
- Administration Web Portal
- Alternate Routing on IP Failure
- Alternate Routing on other conditions
- Anonymous Call Reject
- Attendant Console
- Auto Attendant
- Automatic Call Distribution
- Bridged Line Appearances
- Busy Redial
- Call Duration Timer
- Call Forward
- Call Hold
- Call Logs (User Portal/IP Phone)
- Call Monitoring
- Call Park
- Call Pickup

- (directed, station group, ringing at other stations)
- Call Pickup from Park
- Call Record
- Call Screening
- Call Trace
- Call Transfer
- Call Waiting
- Caller ID Inbound
- Caller ID Outbound
- Cancel Call Waiting per call
- Conference Calling (4+)
- Directory Assistance/41 1
- Distinctive Ringing
- Do Not Disturb
- E911
- End User Web Portal
- Extension Dialing
- Fax & Modem Support
- Follow-Me/Find- Me

- Hunting DIDs
- Last Number Redial/*66
- Local Number Portability
- Music on Hold
- Outbound Call Restrictions
- Outlook Integration
- Redial Last Incoming/Call Return/*69
- Remote Access Calling
- Softphone Support
- Speed Dial
- Station Hunting
- Tenant Service
- Toll-free Service
- Unified Messaging
- Voicemail
- Web Conferencing

* NOTE: Not all features available in all configurations

*For additional information on Genesis Networks and Genesis V.o.I.C.E. product details go to:
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